

## Expression of Interest (EOI) for issuance of Request for Proposal (RFP) to provide End to End Doorstep Banking Solution (EOI Ref. No. PSBA/TENDER/DSB/2022-23/001)

### CORRIGENDUM-1

In reference to our Expression of Interest (EOI) for issuance of Request for Proposal (RFP) to provide End to End Doorstep Banking Solution vide EOI Ref. No. PSBA/TENDER/DSB/2022-23/001 dated 10/06/2022.

Kindly be guided by the clarification and changes to clauses.

### Section 1: Revised Clauses

#	Clause Reference	Original Clause	Revised Clause
1.	C. Eligibility Criteria, Clause 2	<b>Proof of Document Required</b> Copy of the audited balance sheet of the company showing turnover of the company for the consecutive last three financial years (2018-19, 2019-20 & 2020-21) should be submitted along with Auditor's Certificate. The Auditors certificate should be without any conditions / qualifications.	<b>Proof of Document Required</b> Copy of the audited balance sheet of the company showing turnover of the company for the consecutive last three financial years (2018-19, 2019-20 & 2020-21) should be submitted as part of the documentary proof.
2.	C. Eligibility Criteria, Clause 3	<b>Proof of Document Required</b> Copies of the audited balance sheets of the company showing positive net-worth of the company for the consecutive last three financial years (2018-19, 2019-20 & 2020-21) should be submitted along with Auditor's Certificate. The Auditors certificate should be without any conditions / qualifications.	<b>Proof of Document Required</b> Copy of the audited balance sheet of the company showing turnover of the company for the consecutive last three financial years (2018-19, 2019-20 & 2020-21) should be submitted as part of the documentary proof.
3.	C. Eligibility Criteria, Clause 5	The Vendor should be in business of providing software design and development services to BFSI clients. The vendor should have executed / completed a software development / build engagement have a contract value of at least INR 5 crores in a Government / PSU/ BFSI client in India as on the date of EOI submission. On-going engagements will not be considered. Only completed engagement shall be considered.	The Vendor should be in business of providing software design and development services to BFSI / Government / PSU clients in India. The vendor should have executed / completed a software development / build engagement have a contract value of at least INR 5 crores in a Government / PSU/ BFSI client in India as on the date of EOI submission. On-going engagements for multi-year contracts will be considered if the solution is live in production and at least 1 year of maintenance / support has been completed post go-live. Else only completed engagement shall be considered.
4.	C. Eligibility Criteria, Clause 6	The bidder should have had the experience of developing and	The bidder should have had the experience of developing and

#	Clause Reference	Original Clause	Revised Clause
		<p>maintaining any 1 out the following below mentioned application like:</p> <ol style="list-style-type: none"> <li>1. Core Banking solution</li> <li>2. Core insurance solution</li> <li>3. Internet Banking</li> <li>4. Doorstep Banking</li> </ol> <p>for at least one Scheduled Commercial Bank or a public sector insurance company with at least 1000 branches.</p> <p>OR</p> <p>The bidder should have had the experience of developing and maintaining portals or web-based applications like web-portals with at least 75 lakh transactions per year for at least one PSU or government agency in India.</p> <p>On-going engagements will not be considered. The engagements would have been completed on or before the EOI submission date.</p>	<p>maintaining any 1 out the following below mentioned application like:</p> <ol style="list-style-type: none"> <li>1. Core Banking solution</li> <li>2. Core insurance solution</li> <li>3. Internet Banking</li> <li>4. Doorstep Banking</li> </ol> <p>for at least one Scheduled Commercial Bank or a public sector insurance company with at least 1000 branches.</p> <p>OR</p> <p>The bidder should have had the experience of developing and maintaining portals or web-based applications like web-portals with at least 30 lakh transactions per year for at least one PSU or government agency in India.</p> <p>On-going engagements for multi-year contracts (more than 1 year) will be considered if the solution is live in production and at least 1 year of maintenance / support has been completed post go-live.</p> <p>Else only completed engagement shall be considered.</p>
5.	C. Eligibility Criteria, Clause 7	Vendor needs to have the CMMI certification (Level 3 or above) valid as on date of EOI submission	Vendor needs to have the CMMI certification (Level 3 or above) / ISO 27001 / ISO 9001 certification valid as on date of EOI submission
6.	1.1 Application Fees & Earnest Money Deposit	Addition	<p>As per recommendations of Gol, PSB Alliance has decided to waive off Tender Fee &amp; EMD for MSME entrepreneurs.</p> <p>Exemption from submission of Tender Fees &amp; Earnest Money Deposit (EMD) shall be given to bidders who are Micro, Small &amp; Medium Enterprises (MSMEs) and registered under provisions of the Policy i.e. registration with District Industries Centre (DIC) or Khadi and Village Industries Commission (KVIC) or Khadi and Industries Board (KVIB) or Coir Board or National Small Industries Commission (NSIC) or directorate of Handicrafts and Handlooms or Udyog Aadhaar Memorandum/ Udyam Registration (as applicable) or any other body specified by Ministry of MSME. Bids received without EMD from bidders not having valid NSIC registered documents for exemption will not be considered.</p> <p>To qualify for Tender Fees &amp; EMD exemption, firms should necessarily enclose a valid copy of registration</p>

#	Clause Reference	Original Clause	Revised Clause
			<p>certificate which is valid on last date of submission of the tender documents. MSME firms who are in the process of obtaining registration will not be considered for EMD exemption. (Traders are excluded who are engaged in trading activity without value addition / branding / packing. In such a case they will have to submit EMD).</p> <p>MSME bidder has to submit a self-declaration accepting that if they are awarded the contract and they fail to sign the contract or to submit a Performance Bank Guarantee before the deadline defined by PSB Alliance, they will be suspended for a period of three (03) years from being eligible to submit bids for contracts with PSB Alliance.</p>
7.	G: Instruction to the Vendors, Pt.8	If the Vendor withdraws their offer before finalization of short listing by the Company, the EMD shall be forfeited.	In the event the short-listed bidders choose not to participate in the RFP the EMD of such a bidder will be returned back by the Company. However, post the submission of the RFP response if the bidder chooses to withdraw from the bid for reasons whatsoever then it will be at the sole discretion of the Company to allow the EMD to be returned to such a bidder or not.

All other terms & conditions of the EOI remain unchanged.